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**Subject: Health Care Alert**

Dear Valued Customer,

Please find the following message regarding the recent update by the WHO of the H1N1 pandemic level from phase 5 to phase 6.

VitalAire would like to confirm that given the recent rise in the alert level by the WHO that we remain aligned with municipal, provincial and federal recommendations. Our pandemic plan continues to be implemented and we are committed:

- ✓ *To strictly follow local government recommendations*
- ✓ *To continue to communicate internally and externally on the preventive measures to be taken to limit the risk of contracting the flu*
- ✓ *To ensure that our emergency/preparedness plans are ready for deployment*

To share our plans, we have posted a summary of our Pandemic Influenza Plan on our web site, <http://www.vitalaire.com>.

As part of the AIR LIQUIDE Group, VitalAire Canada Inc. is committed to the safety of its employees and customers.

Thank you for your continued support.

Regards,

Franck Virey  
President & CEO